



## **WEEKLY UPDATE**

**September 9, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 2 (two) residents and 8 (eight) staff members test positive for COVID-19. There are no Residents that are positive for COVID-19 in the facility. We are testing staff weekly as required and have been COVID free since July 24<sup>th</sup>.

The restrictions regarding visitation have not changed. Please contact the facility if you would like assistance in setting up virtual visits, window visits or to schedule a time for the visiting booth. The visiting booth is equipped with a speaker system that helps our Residents with hearing impairments during their visits. Please call us if you would like more information about the visiting booth.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator



## **WEEKLY UPDATE**

**September 15, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. There are no Residents that are positive for COVID-19 in the facility. We are testing staff weekly as required and have been COVID free since July 24, 2020.

The restrictions regarding visitation have not changed. Please contact the facility if you would like assistance in setting up virtual visits, window visits or to schedule a time for the visiting booth. The visiting booth is equipped with a speaker system that helps our Residents with hearing impairments during their visits. If you would like more information about the visiting booth.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



## **WEEKLY UPDATE**

**September 23, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. There are no Residents that are positive for COVID-19 in the facility. We are testing staff weekly as required and have been COVID free since July 24, 2020.

The restrictions regarding visitation are changing! We will do our best to stay in communication with you regarding the guidelines for visitors. Appointments are still required for visitation at this time. There are no changes regarding virtual visits, window visits, or scheduling time in the visiting booth. Please contact the facility for assistance with scheduling a visit.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator

## **COVID-19 NOTIFICATION**

**September 26, 2020**

**Number of additional confirmed COVID-19 cases in the last 24 hours: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



## WEEKLY UPDATE

**September 3, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. Our last facility wide testing was completed on July 1<sup>st</sup> and 2<sup>nd</sup>. No Residents tested positive and there are no Residents that are positive for COVID-19 in the facility. Our staff that tested positive have all recovered and returned to work. We are now testing all of our staff weekly beginning September 3, 2020 as required.

The restrictions regarding visitation have not changed. Please contact the facility if you would like assistance in setting up virtual visits, window visits or to schedule a time for the visiting booth. The visiting booth is equipped with a speaker system that helps our Residents with hearing impairments during their visits. Please call us if you would like more information about the visiting booth.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator



## **WEEKLY UPDATE**

**September 30, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and nine (9) staff members test positive for COVID-19.

As you might be aware, and as we have previously communicated, CMS has distributed guidance for nursing facilities to allow visitors. While we are so excited to for you to see your loved ones and to have you back at our facility, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. Please be assured we are working hard to create visitation plans that will allow you to visit your loved ones as soon as possible, but we need to make sure the visits can be done safely. We will let you know as soon as those plans are in place.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator