



## **WEEKLY UPDATE**

**August 12, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. Our last facility wide testing was done on July 1<sup>st</sup> and 2<sup>nd</sup>. No Residents tested positive and there are no Residents that are positive in the facility. Our staff that tested positive have all recovered and returned to work.

The restrictions regarding visitation are still in effect. Please contact the facility if you would like assistance in setting up virtual visits, window visits and time in our visiting booth. Our visiting booth is equipped with a speaker system that allows better communication for you and your loved ones. This has been especially beneficial to our Residents with hearing and/or visual impairments.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



## WEEKLY UPDATE

**August 19, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. Our last facility wide testing was done on July 1<sup>st</sup> and 2<sup>nd</sup>. No Residents tested positive and there are no Residents that are positive for COVID-19 in the facility. Our staff that tested positive have all recovered and returned to work.

The restrictions regarding visitation are still in effect. Please contact the facility if you would like assistance in setting up virtual visits, window visits or to schedule a time for the visiting booth. There are signs out now that will help direct you to the visiting booth. When entering our parking lot, you would turn left to go around building until you see the visiting booth entry area sign.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator



## **WEEKLY UPDATE**

**August 26, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. The last facility wide testing was done on July 1<sup>st</sup> and 2<sup>nd</sup>. No Residents tested positive and there are no Residents that are positive for COVID-19 in the facility. Our staff that tested positive have all recovered and returned to work. We are testing as needed if there is a known exposure or if someone presents with symptoms that could be COVID-19 related.

The restrictions regarding visitation are still in effect. Please contact the facility if you would like assistance in setting up virtual visits, window visits or to schedule a time for the visiting booth. There are signs out to help direct you to the visiting booth. The visiting booth is equipped with a speaker system that helps our Residents with hearing impairments during their visits. Please call us if you would like more information about the visiting booth.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator



## **WEEKLY UPDATE**

**August 5, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. We conducted facility wide testing on July 1<sup>st</sup> and 2<sup>nd</sup>. No Residents tested positive and there are no Residents that are positive in the facility. The restrictions regarding visitation are still in effect. Please contact the facility if you would like assistance in setting up virtual visits, window visits and time in our visiting booth. Our visiting booth is now equipped with a speaker system that allows better communication for you and your loved ones. This has been especially beneficial to our Residents with hearing and/or visual impairments.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator