



## **WEEKLY UPDATE**

**July 1, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Bridgecrest Rehabilitation Suites' weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

To date we have had 3 staff members and 1 Resident test positive. We are pleased to say that our Resident has recovered and 1 of our staff members has also recovered. Residents and staff were tested on May 19<sup>th</sup> and 20<sup>th</sup>. We are testing Residents and staff again on July 1<sup>st</sup> and 2<sup>nd</sup>.

Our facility continues to follow the CDC and our local health department's guidance for all appropriate precautions and preventative measures to protect our residents and staff during this pandemic, including visitation recommendations. As such, and in accordance with the guidelines available to us, we are still continuing restrictions on visitation at this time.

We realize how difficult it is not to be able to see your loved ones, and we continue to closely monitor the situation in hopes that we can reopen for visitation soon. However, it is our responsibility to make sure your loved ones are as safe as possible and reopening our facility to visitors too soon could increase our residents' risk of exposure to COVID-19. As such, and for the safety and well-being of our residents, please continue to reach out to your loved ones through phone, FaceTime, letters and e-mail and feel free to contact us directly if you need assistance facilitating that communication. We are glad to assist you with arranging a window visit. Please contact the facility at the number listed below for assistance.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Administrator





## WEEKLY UPDATE

**July 15, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had two (2) residents and seven (7) staff members test positive for COVID-19. We conducted facility wide testing on July 1<sup>st</sup> and 2<sup>nd</sup>. There were no positive results for Residents. We are glad to report that both of our Residents and our Staff are doing well. We anticipate our Staff members that were out will be returning to work within the next week.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



## WEEKLY UPDATE

**July 22, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and seven (7) staff members test positive for COVID-19. We conducted facility wide testing on July 1<sup>st</sup> and 2<sup>nd</sup> and there were no Residents that tested positive during the facility wide testing and there are no Residents that are positive in the facility. All staff that tested positive are doing well and have been cleared to return to work. The restrictions regarding visitation are still in effect but we are glad to facilitate virtual and window visits with you and your loved ones. Please contact the facility for assistance with arranging the virtual or window visits.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator

## **COVID-19 NOTIFICATION**

**7/24/20**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



## WEEKLY UPDATE

**July 29, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and eight (8) staff members test positive for COVID-19. We conducted facility wide testing on July 1<sup>st</sup> and 2<sup>nd</sup>. No Residents tested positive and there are no Residents that are positive in the facility. All staff that tested positive are doing well all and most have returned to work. The restrictions regarding visitation are still in effect but we are glad to facilitate virtual and window visits with your loved ones. We also have a new visiting booth that is located in the Activity area courtyard now in use. Thank you to the volunteers who made the visiting booth happen for us. You are appreciated. Please contact the facility for assistance with arranging a virtual, window or visiting booth visits.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



## **WEEKLY UPDATE**

**July 8, 2020**

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4<sup>th</sup> weekend! Over the holiday, and always, our staff works hard to prevent the spread of COVID-19 in our facility. Bridgecrest completed facility wide-testing on May 19<sup>th</sup> and 20<sup>th</sup>. We completed facility wide testing again on July 1<sup>st</sup> and 2<sup>nd</sup>. To date we have had one Resident test positive and seven employees. We are glad to report that after our most recent round of testing totaling 186 tests (Residents and employees) there were no positive cases found among our Residents.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator