



## WEEKLY UPDATE

**May 29, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

There have not been any additional confirmed cases of COVID-19 this week. In total, had one staff member has tested positive for COVID-19. We completed testing for COVID-19 on May 19<sup>th</sup> and May 20<sup>th</sup> for all employees and Residents. All results are back and there are no new positive cases of COVID-19. We continue to clean and disinfect all areas of the facility multiple times each day. Please remember that we can arrange for you and your loved one to have FaceTime and we are also glad to assist with window visits during this difficult time.

We remain committed to preventing further spread of this virus throughout our community, and as we previously reported, we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



## **WEEKLY UPDATE**

**June 16, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as Bridgecrest Rehabilitation's weekly update to keep you informed about the status of COVID in our facility and what we are doing to keep our residents and staff safe during the ongoing coronavirus pandemic.

As of today, 1 resident and 1 staff member have tested positive for COVID-19. We will continue to practice enhanced safety precautions and isolation precautions have been implemented as required. Group activities remain suspended with staff providing individual activities for residents. We encourage facetimeing and window visits. Please call the facility and we will assist with the virtual or window visits.

As a reminder, we continue to closely monitor and follow the recommendations of our federal, state and local health officials. Only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 713-340-5200

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



14100 KARISSA COURT  
HOUSTON, TEXAS 77049  
PHONE: (713) 340-5200 FAX: (713) 340-5201

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**WEEKLY UPDATE**

**June 23, 2020**

Dear Residents and Families/Representatives,

As of today, 1 resident and 1 staff member has tested positive for COVID-19. All Residents and Facility staff were tested on May 19th and 20th. We have completed a total of 187 tests with no positive results. All new Residents and any Residents returning to Bridgecrest are still required to remain in observation for 14 days before joining the general population or returning to their long-term care rooms as required for the safety of all Residents and staff.

While we focus on stopping further spread of this virus in our facility by continuing to follow the recommendations of our health officials and practicing the enhanced safety measures we have previously reported to you, we also want to make sure our residents' daily routines are as normal as possible and that they are having some fun, too! Although group activities remain suspended, staff is providing individual activities or Residents and we continue to encourage face time and window visits. Please call the facility and we will assist with a virtual or window visit.

As always, please continue to check our website for updates. We will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 713-340-5200.  
Sincerely,

*Susan Fox*

Administrator

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**Bridgecrest Rehabilitation Suites**

**COVID-19 NOTIFICATION**

**06/26/2020**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.

**Bridgecrest Rehabilitation Suites**

**COVID-19 NOTIFICATION**

**06/29/2020**

**Number of confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



## **WEEKLY UPDATE**

**June 3, 2020**

Dear Residents and Families/Representatives,

As we approach summer and states are starting to reopen slowly, we want you to know that the staff at Bridgcrest Rehabilitation Suites continues to work hard to keep our residents safe and we are still following all recommendations of our federal, state and local health officials to prevent the spread of COVID-19.

We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. In total, had one staff member that tested positive for COVID-19. We completed testing for COVID-19 on May 19<sup>th</sup> and 20<sup>th</sup> for all employees and Residents. All results are back and there are no new positive cases of COVID-19. We continue to clean and disinfect all areas of the facility multiple times each day. Please remember that we can arrange for you and your loved one to have FaceTime and we are also glad to assist with window visits during this difficult time. Please call the facility to request assistance.

As a reminder, only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for updates. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator





## WEEKLY UPDATE

June 9, 2020

To Our Valued Residents, Families and Representatives:

We want to inform you that Bridgecrest Rehabilitation Suites received confirmation that one of its residents tested positive for COVID-19. While we are disappointed that COVID-19 is in our facility after being COVID-free for some time, we are following the recommendations of our federal, state and local health officials and working hard to prevent further spread of this virus.

We will continue to practice enhanced safety precautions, such as, only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building, all residents are continually monitored, Housekeeping is performing regular deep cleanings of the facility, staff receives education and wears personal protective equipment (PPE) as recommended by the CDC, group activities have been suspended and staff is providing individual activities for residents, we are implementing isolation protocols as required, and we encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

We will continue to update you through our website in the event we receive confirmation of additional COVID cases in our facility, so please continue to check [www.bridgecrestsuites.com](http://www.bridgecrestsuites.com). Also, we encourage you to visit the CDC website ([www.cdc.gov](http://www.cdc.gov)) to learn more about COVID-19 and how you can help protect yourself and others against the spread of this virus.

If you have any questions or concerns, please feel free to contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator