



## **WEEKLY UPDATE**

**December 3, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had eight (8) Residents and (twenty) 20 staff members test positive for COVID-19. Seven of our Residents have recovered and 19 of our staff have recovered and returned to work. We continue with weekly testing as required.

We are not approved for inside visits but continue with closed window visits, virtual visits and outside booth visits. If you would like to set up a visit please contact the facility for assistance. Some Residents may meet the criteria to have up to 2 essential care-givers. If you would like more information on becoming an essential caregiver for your loved one, please contact the facility. Residents can receive packages at this time through US Postal Services, Amazon or other delivery services. We request that you do not deliver packages in person to the facility. The listed delivery services all have additional steps they follow to limit exposure through deliveries.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator