

COVID-19 NOTIFICATION

12/1/20

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.

COVID-19 NOTIFICATION

December 11, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



WEEKLY UPDATE

December 17, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 8 residents and 23 staff members test positive for COVID-19. The facility continues weekly testing of Residents, Staff and Essential Caregivers. We are approved for virtual and window visits and we are scheduling appointments in the visiting booth.

As a reminder Residents can receive packages through the mail or other delivery services. They can also order take-out food and have it delivered to the facility. Please do not bring packages or food directly to the facility. Some Residents will qualify to have an Essential Caregiver. To find out more information about becoming an Essential Caregiver please contact the facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox

Susan Fox
Administrator

COVID-19 NOTIFICATION

December 19, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 3

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



Christmas Holiday Update

Dear Residents/Families/Friends,

With Christmas and New Year's Eve around the corner, we would like to send you and your loved ones the warmest of holiday wishes. We know how difficult it is to celebrate this time of year without the same traditions we have all grown accustomed to, but with the COVID-19 vaccine becoming a reality in the very near future, we are more hopeful than ever that 2021 will bring happier and safer times for everyone.

As always, we are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with wonderful holidays. We will be having our Christmas Party for our Residents on Wednesday, December 23rd. We plan to start serving at 11:00am. Our menu will be ham and turkey sliders w/ cheese, Lil' Smokies with BBQ sauce, meatballs in Alfredo sauce, pinwheels and assorted chips/dips. Residents will get to choose their favorite Christmas dessert from an assortment of pastries, Christmas cookies/cakes/pies and candy. The meal will be served on each hall with tables placed by each Residents door so they can come out and enjoy the party with their Friends while adhering to the social distancing requirements.

The visitation schedule for the holidays are as follows:

Christmas Eve, December 24th - 9:00AM to 11:00AM and 1:00PM to 3:00PM.

Christmas Day, December 25th – 9:00AM to 11:00AM and 1:00PM to 3:00PM

Please call and speak with Guadalupe, Administrative Assistant or Cathy, Activities Director to schedule a window visit or Essential Caregiver visit.

As a reminder, our cumulative number of cases to date are as follows: 8 residents and 23 staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly at 713-340-5200.

On behalf of the entire staff at Bridgecrest Rehabilitation Suites, we wish you a happy and safe Christmas holiday.

Sincerely,

Susan Fox



WEEKLY UPDATE

December 29, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 8 residents and 23 staff members test positive for COVID-19. We are glad to report that all of our residents and staff that were affected have recovered. We are currently testing our residents, staff and essential caregivers twice a week as required. We are approved for virtual and window visits and have started scheduling appointments in the visiting booth.

Our Residents can now receive packages through the mail or they can be delivered to the facility. Please label items with the Residents name. They can also order take-out food to be delivered to the facility and may now receive meals from home that are prepared, stored and delivered according to the facility safe handling guidelines. The safe handling guidelines may be requested from the facility. Some of our residents will qualify to have essential caregivers. If you would like more information on becoming an essential caregiver please contact the facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox

Susan Fox
Administrator



WEEKLY UPDATE

December 3, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had eight (8) Residents and (twenty) 20 staff members test positive for COVID-19. Seven of our Residents have recovered and 19 of our staff have recovered and returned to work. We continue with weekly testing as required.

We are not approved for inside visits but continue with closed window visits, virtual visits and outside booth visits. If you would like to set up a visit please contact the facility for assistance. Some Residents may meet the criteria to have up to 2 essential care-givers. If you would like more information on becoming an essential caregiver for your loved one, please contact the facility. Residents can receive packages at this time through US Postal Services, Amazon or other delivery services. We request that you do not deliver packages in person to the facility. The listed delivery services all have additional steps they follow to limit exposure through deliveries.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox

Susan Fox
Administrator

COVID-19 NOTIFICATION

December 31, 2020

Number of additional confirmed COVID-19 cases in the last 24 hours: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.

COVID-19 NOTIFICATION

December 7, 2020

Number of additional confirmed COVID-19 cases today: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.

COVID-19 NOTIFICATION

12/8/20

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



WEEKLY UPDATE

December 9, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 8 residents and 22 staff members test positive for COVID-19. The facility continues weekly testing for Residents, Staff and Essential Caregivers. We are approved for virtual and window visits and we are scheduling appointments for the visiting booth. As a reminder Residents may receive packages through the mail or other delivery service. Take-out can be ordered and delivered through delivery services. Please do not bring packages or food directly to facility. Some Residents qualify for essential care-givers. If you would like more information about becoming an essential caregiver or to schedule a visit please call the facility.

As you have probably heard, the CDC recently announced that healthcare workers and long-term care residents should be among the first group of people to receive the vaccine for COVID-19. We are optimistic this will help stop the spread of this virus in our community. Consents for the vaccines are currently available and while we do not have the exact dates that the vaccines will be administered, we will let you know as soon as that information is available. In the meantime, please continue to do your part in limiting the transmission of COVID-19 by wearing masks, washing your hands and keeping a safe distance from others.

We are also working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox

Susan Fox, LNFA, MBA



