



WEEKLY UPDATE

November 12, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 4 (four) residents and 16 (sixteen) staff members test positive for COVID-19. Our facility continues to test weekly as required.

Our facility has applied but has not yet been approved for inside visitation. We are still making appointments for the closed window, virtual and visiting booth. Please contact the facility for assistance with making an appointment.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox, LNFA, MBA

Susan Fox
Administrator

COVID-19 NOTIFICATION

11/12/20

Number of additional confirmed COVID-19 cases: 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.

COVID-19 NOTIFICATION

November 15, 2020

Number of additional confirmed COVID-19 cases:

11/13/20 – 1

11/14/20 - 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.

COVID-19 NOTIFICATION

November 18, 2020

Number of additional confirmed COVID-19 cases:

11/18/20 – 1

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



WEEKLY UPDATE

November 19, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 7 (seven) residents and 17 (seventeen) staff members test positive for COVID-19. Our facility continues to test weekly as required.

Our facility has applied but has not yet been approved for inside visitation. We are still making appointments for the closed window, virtual and visiting booth. Please contact the facility for assistance with making an appointment.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox, LNFA, MBA

Susan Fox
Administrator



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility will be having a Thanksgiving Dinner at 11:00am with all the traditional items on the menu. All of our Residents were given invitations to attend our Thanksgiving Day celebration. They will be dining at special tables set up throughout our hallways to accommodate social distancing. The tables will be adorned with white tablecloths, centerpieces and place cards to make our Residents' holiday a brighter. Sparkling cider will also be served in champagne flutes.

Also, as a reminder the visiting booth is temporarily closed and we will update you when we are making appointments for visits again. Closed window visits and virtual visits are encouraged. Please contact the facility if you would like assistance in setting up a closed window or virtual visit. Essential care-givers visitation continues by appointment only.

As a reminder, our total number of cases to date are as follows: 5 (five) residents and 18 (eighteen) staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Bridgecrest Rehabilitation Suites, I wish you a happy and safe Thanksgiving.

Sincerely,

Susan Fox

Administrator - Bridgecrest Rehabilitation Suites

COVID-19 NOTIFICATION

11/5/20

Number of additional confirmed COVID-19 cases: 2

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



WEEKLY UPDATE

November 5, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 3 (three) residents and 15 (fifteen) staff members test positive for COVID-19. Our facility continues to test weekly as required.

Our facility has applied but has not yet been approved for inside visitation. We are still making appointments for the closed window, virtual and visiting booth. Please contact the facility for assistance with making an appointment.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox, LNFA, MBA

Susan Fox
Administrator



