



## WEEKLY UPDATE

**October 21, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and thirteen (13) staff members test positive for COVID-19. Our facility continues to conduct weekly testing as required.

We have not yet been approved to allow visits inside the facility but continue with visitation by scheduling an appointment for the visiting booth, virtual visits and closed window visits. Please contact the facility for assistance with scheduling an appointment. Residents may also meet the criteria for being assigned up to two (2) essential care-givers which can be family members that have completed the facility orientation for essential care-givers. Essential care-givers are screened upon arrival and must keep their COVID test current. Please contact the facility for additional information regarding becoming an essential care-giver and to schedule a time to attend the orientation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator