



## **WEEKLY UPDATE**

**October 16, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had (2) residents and (9) staff members test positive for COVID-19. Our facility continues to test our staff weekly as required.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. We are still doing face time, closed window visits and scheduling visits in the visiting booths. Please contact the facility if you would like assistance with setting up one of these visits.

Also, we are beginning visitation for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator



## **WEEKLY UPDATE AND NOTIFICATION OF NEW CASE**

**October 19, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility as well as notification that we recently received confirmation that four staff members tested positive for COVID-19, which brings our current total number of cases to two (2) residents and thirteen (13) staff members. Our facility continues to test our staff weekly as required.

As you know, we have been preparing to safely allow visitors at our facility and we are so excited to for you to see your loved ones. As we previously reported, there are many factors that determine when a facility can open up for visitors, up to and including our county's COVID-19 positivity rate, residents' health status, or if there is a COVID outbreak in the facility. We are still doing face time visits, closed window visits and scheduling visits in the visiting booths. Please contact the facility if you would like assistance with setting up on of these visits.

Also, we are beginning visitation for Essential Caregivers who have been designated by the resident as someone who provides regular care and support to the resident. Each resident may have up to two (2) Essential Caregivers, but only one can visit at a time. Essential Caregiver visits will be limited in time depending on what our facility can safely accommodate. The visits will occur in designated areas which can be outdoors, in the resident's room or in any area of the facility that limits movement through the facility and interaction with other residents. If you have been designated as an Essential Caregiver, we will provide you with more specific procedures to ensure a safe visit with your loved one. If you wish to become an Essential Caregiver, please discuss this with your loved one or his/her legally responsible party and notify the facility.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox  
Administrator



## **WEEKLY UPDATE**

**October 21, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and thirteen (13) staff members test positive for COVID-19. Our facility continues to conduct weekly testing as required.

We have not yet been approved to allow visits inside the facility but continue with visitation by scheduling an appointment for the visiting booth, virtual visits and closed window visits. Please contact the facility for assistance with scheduling an appointment. Residents may also meet the criteria for being assigned up to two (2) essential care-givers which can be family members that have completed the facility orientation for essential care-givers. Essential care-givers are screened upon arrival and must keep their COVID test current. Please contact the facility for additional information regarding becoming an essential care-giver and to schedule a time to attend the orientation.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator

## **COVID-19 NOTIFICATION**

**10/29/20**

**Number of additional confirmed COVID-19 cases: 1**

Please continue to check our website for additional updates and information on what we are doing to help prevent further spread of COVID-19 in our facility.

If you have any questions or concerns about this notification, please contact us directly at 713-340-5200.



## **WEEKLY UPDATE**

**October 7, 2020**

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had two (2) residents and nine (9) staff members test positive for COVID-19. Our facility continues to test our staff weekly as required.

Our facility is waiting to be approved by the Texas Department of Health and Human Services to allow visits inside the facility. We are still doing face time, closed window visits and scheduling visits in the visiting booths. Please contact the facility if you would like assistance with setting up one of these visits.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

*Susan Fox*

Susan Fox, LNFA, MBA  
Administrator



