



WEEKLY UPDATE

January 6, 2021

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had 9 residents and 27 staff members test positive for COVID-19. We are glad to report that all of our residents and staff that were affected are doing well. We are currently testing our residents and staff twice a week as required. We are approved for virtual visits, window visits and have started scheduling appointments in our visiting booth again.

As a reminder our residents can receive packages through the mail and they can be delivered to the facility. Please label items with the resident's name. They can also order take-out food to be delivered to the facility and can receive meals from home that are prepared, stored and delivered according to the facility safe handling guidelines. The safe handling guidelines are available upon request. Some of our residents will qualify to have essential caregivers. If you would like more information on becoming an essential caregiver please contact the facility.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 713-340-5200.

Sincerely,

Susan Fox

Susan Fox
Administrator